JULY 17, 2014 ISSUE 40

ACA IMPLEMENTATION NEWS

UPDATING YOU ON PROGRESS AND AVAILABLE RESOURCES RELATED TO THE AFFORDABLE CARE ACT

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In This Issue!

In this issue of *ACA Implementation News*, we provide save the date information for an October open enrollment kick-off event, an important reminder for all clients and an update on the timing of the September build. Additionally, there is information about PEAK*mobile* and billing guidance for inmates.

As a reminder, please send us your ACA implementation questions/suggestions so we can provide timely and relevant information to you. Questions, comments and suggestions should be sent to **ACAImplementation@hcpf.state.co.us** for inclusion in upcoming issues of *ACA Implementation News*.

To sign up for *ACA Implementation News* or the Department's ACA Communication Updates, click here.

You can also find us on <u>Facebook</u>, Twitter <u>@COGovHealth</u> and YouTube.



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News of Note

Save the Date: Colorado Health Foundation 2015 Open Enrollment Kick-Off

The Colorado Health Foundation is hosting a statewide kick-off training event in preparation of the 2015 open enrollment **October 14-15** with the Colorado Department of Health Care Policy and Financing, the Colorado Division of Insurance and Connect for Health Colorado.

The event will bring together health coverage guides, assistance sites, brokers and agents, community-based organizations and advocates for training on the technical aspects of enrollment as well as capacity-building for marketing, messaging and outreach.

Mark your calendars now to join us for this exciting event to prepare for the 2015 open enrollment.

More details will be available in August.

2015 Open Enrollment Kick-off Event

October 14-15, 2014 Crowne Plaza DIA 15500 E. 40th Ave. Denver, CO 80239

Important Reminder for Clients

If you qualify for <u>Colorado Medicaid</u> or for financial assistance to help purchase private health insurance through <u>Connect for Health</u> <u>Colorado</u>, it is very important you keep your information up to date. Any time you have a change in your income, family size or contact information you should update it immediately.

If you or your family are enrolled in Medicaid or Child Health Plan *Plus* (CHP+), you have 10 calendar days to report any changes. Changes are to be reported to my local county office for Medicaid or to CHP+ or online through Colorado.gov/PEAK.

If you or your family are receiving Advance Premium Tax Credits, Reduced Co-Pays or Deductibles or are enrolled in a Qualified Health Plan, you have 30 calendar days to report any changes to Connect for Health Colorado.

Changes to your information could impact what programs you or your family qualify to receive. Find out **how to update your information**.

The September Build Has Moved

The September Build is now scheduled to occur on Sunday, October 12, 2014. There will now be two builds in October, the September major Build and the previously scheduled October minor Build. More information regarding the build occurring October 12, 2014 will be made available at a later date.



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PEAKmobile Launched

Clients and applicants can now access PEAK*mobile*, the mobile version of the PEAK website, from a smart phone or other mobile device with a small screen. Anyone who visits the PEAK website from a mobile device will automatically be viewing the PEAK*mobile* website. PEAK*mobile* is equipped with essential tools clients need to effectively manage their benefits, including:

- Create a PEAK account.
- Access Account Overview
- Check the Application Status of submitted Medical, Food and/or Cash Assistance applications
- View current Medical, Food and/or Cash Assistance benefit information
- View premium and enrollment fee details
- Make a payment
- View medical cards for each member of a client's household
- Access the *PEAK Mail Center* and benefit letters
- Upload documents needed for eligibility

Although PEAK*mobile* is great for managing benefits, some functions work best using the full PEAK website. From PEAK*mobile*, there is an option to switch to the full PEAK website. The full PEAK website should be used for accessing the *Am I Eligible?* tool, submitting an application, using *Report My Changes*, or accessing the informational resources that are available from the PEAK home page. For more information about the latest features added to PEAK see <u>PEAK News</u>.

Criminal Justice Involved Populations Billing Guidance

Colorado's decision to expand Medicaid offers new opportunities for county governments and Medicaid providers to leverage federal funds to cover the treatment of criminal justice involved populations. Medicaid will cover inpatient treatment for inmates admitted to a hospital outside a correctional facility for more than 24 hours if the inmate would have qualified for Medicaid in the community.

Additional information on billing for inmate hospitalizations can be found in the <u>Provider Bulletin</u> and <u>Agency Letter 14-010</u>. For more information on enrolling hospitalized inmates in Medicaid, please review <u>Agency Letter 14-006</u>. Additional information about Medicaid eligibility for inmates can be found on <u>the Department's website</u>.



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Resources

New HCPF Website Coming Soon

The Department will be upgrading our website in late July. The change means anyone linking to our current website, Colorado.gov/hcpf, will be redirected to our new homepage. The content, navigation and layout of the new website will be very different from the old website. Read our Frequently Asked Questions to find more about the new website and to find out what you can do to help us improve our content.

Important Changes in Certain SSA Services

Effective August 1, 2014, the Social Security Administration (SSA) will discontinue providing Social Security number printouts. Effective October 1, 2014, the SSA will stop providing benefit verification letters in their office.

To read about how to get replacement Social Security cards after August 1, 2014, and how to get benefit verification letters after October 1, 2014, please click here to view Social Security Administration Publication No. 05-10544. The document is available in both English and Spanish.

Reminders

Selecting a Medicaid Health Plan and Provider Online

New Medicaid clients can now go online to select their Medicaid health plan and primary care medical provider through Health *Colorado*.

Health*Colorado*'s new online form can only be used by first-time Medicaid clients who are not enrolled in a Medicaid health plan yet and/or first-time Medicaid clients who are enrolled in the Accountable Care Collaborative and want to choose their primary care medical provider. All requests made by the 28th of the month will take affect the first of the following month. The online form can be accessed by visiting www.HealthColorado.org. As always, clients can call Health*Colorado* to select or change their Medicaid health plan or primary care medical provider.

- In Denver: 303-839-2120
- Outside of Denver: 1-888-367-6557
- TTY: 1-888-876-8864
- Hours: Monday-Friday, 8:00 a.m. to 5:00 p.m. (closed state holidays).

Check Application Status Online

Coloradans can now check the status of their Assistance Application (includes Medicaid and Child Health Plan *Plus* (CHP+)) online. To check your application status online go to Colorado.gov/PEAK then log in to your PEAK Account (remember, you can create a PEAK account at any time). You can see your application status under the Check My Benefits section. You can also still call to check the status of your application:

- 1-800-359-1991
- Hours of Operation: Monday Friday, 8:00 a.m. and 6:00 p.m. (closed state holidays